

## Calhoun County Public Health Department

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34 Green Street

Battle Creek, MI 49014

**Phone:** (269) 969-6370

**Fax:** (269) 962-8360

**Email:** gahentz@aol.com

**Director:** Ginger A. Hentz

**HCH Coordinator:** Margaret Wood

**Medical Director:** John Collins, DO/Philip Ptacin, MD

**UDS Number:** 051850



### Project Description

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Based on a volunteer model, the Nursing Clinic of Battle Creek (NCBC) has a cadre of 16 physicians. An additional 75 physicians, dentists, and specialists receive referrals. The clinic's staff work together with health professionals to provide consistent quality care to vulnerable populations. The clinic is located across the street from two homeless shelters and a transitional living program and within walking distance of a domestic violence shelter and SHARE drop-in center. The clinic provides mental health and substance abuse services and is working with a new county health plan that will increase the number of patients the clinic serves weekly. NCBC is a partnership with physicians, Battle Creek Health System, and Calhoun County Public Health Department (which serves as the fiduciary agent).

#### Services

A multi-disciplinary team of volunteers that includes general and specialty physicians, dentists, podiatrists, dietitians, pharmacists, therapists, and nurses, provides primary health care, health education, and substance abuse and mental health referrals. Mental health and substance abuse services are provided onsite.

#### Linkages

Linkages have been developed with the Battle Creek Health System, Family Independence Agency (DSS), Summit Pointe (CMH), Fieldstone Hospital, Veterans Administration Medical Center, City of Battle Creek, and a wide variety of other human service providers. Laboratory, radiology, and diagnostic services are provided via linkages with Regional Medical Laboratories and Radiology Consultants. Substance abuse assessment and treatment is coordinated through South Central Michigan Substance Abuse Commission. Specialty medical and surgical diagnosis and treatment is arranged on an individual basis with physicians who accept responsibility for indigent care without reimbursement. Eyeglasses are provided through the local Lions Club.

#### Statistics

Estimated homeless population: 2,000 Project users: 1,100

### Subcontractor(s):

#### *Summit Pointe*

140 West Michigan Avenue

Battle Creek, MI 49014

Contact: Diane Teagardin

Phone: (269) 966-1466

Fax: (269) 966-2844

Email: dkt@summitpointe.org

## Detroit Health Care for the Homeless

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2395 West Grand Boulevard

Detroit, MI 48208

**Phone:** (313) 897-2061

**Fax:** (313) 897-7320

**Email:** ejackson@advantagehealthcenters.org

**Director:** Jacqueline F. Majors

**HCH Coordinator:** Edna Jackson

**Medical Director:** Penola Garvin-Leslie, MD

**UDS Number:** 051880



Michigan

### Project Description

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Detroit Health Care for the Homeless (DHCH) maintains five outreach sites and a stationary clinic in Detroit. The stationary clinic operates five days per week.

#### Services

Direct services include prevention, medical, nursing, dental, social work, and pharmacy. Mental health and substance abuse services are provided onsite by DHCH staff in addition to referrals to community agencies and treatment facilities.

#### Linkages

Subspecialty, hospital, emergency, laboratory, and radiology services are provided by community resources. Social service problems are addressed by clinic social/outreach workers and a network of referrals in the community. Substance abuse treatment is available to individuals with alcohol/drug abuse problems who are homeless through community agreements and the Detroit Health Department Bureau of Substance Abuse. Psychiatric treatment is available through an agreement with Managed Care Group of Detroit and Wayne County (formally Detroit Central City Community Mental Health). DHCH also has linkages with New Center Mental Health, Detroit Health Department, and Visiting Nurses Association. St. John Health (System) provides specialty referral services and hospitalization.

#### Statistics

Estimated homeless population: 16,000 Project users: 3,811

### Subcontractor(s):

#### *Detroit Health Department*

1151 Taylor

Detroit, MI 48202

Contact: James Blessman

Phone: (313) 876-4000

Fax: (313) 871-5363

#### *University of Detroit Mercy Dental School*

8200 West Outer Drive

Detroit, MI 48219-3580

Contact: Pamela Herrera

Phone: (313) 494-6620

Fax: (313) 494-6627

Email: pherrerra@udmercy.edu

## Downriver Community Services Homeless Health Care Project

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555 St. Clair River Drive

Algonac, MI 48001

**Phone:** (810) 794-4982

**Fax:** (810) 794-7592

**Email:** dcs@downrivercs.org

**Web:** http://downrivercs.org



**Director:** Gordon Weatherhead

**HCH Coordinator:** Margaret Hader, MSW, ACSW

**Medical Director:** Ramesh Kilaru, MD

**UDS Number:** 052200

### Project Description

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Downriver Community Services Homeless Health Care Project serves persons in Macomb and St. Clair Counties.

#### Services

The Mobile Health Team, comprising a full-time nurse practitioner and two full-time RNs, conducts outreach and refers patients to Downriver Community Services, New Haven Medical Center, People's Clinic for Better Health, and Neighbors Caring for Neighbors for primary care and substance abuse services. In addition, clinics have been established in MATTs shelter and McRest Shelter.

#### Linkages

Linkages include shelters and soup kitchens, Downriver Community Substance Abuse Services, Community Mental Health, Clearview Residential Substance Abuse Treatment Center, and Harbor Children's Shelter.

#### Statistics

Estimated homeless population: 10,000 Project users: 6,906

### Subcontractor(s):

#### *Carolyn's Place / Safe Horizons*

PO Box 610968

Port Huron, MI 48061-0968

Contact: Jenny Schultz

Phone: (810) 985-5538

#### *M.A.T.T.S.*

24140 Mound Road

Warren, MI 48091

Contact: Misty Authier

Phone: (586) 755-5191

Fax: (586) 755-4865

#### *McRest*

20415 Erin

Roseville, MI 48066

Contact: Jimetta Lewis

Phone: (586) 468-0775

Fax: (586) 468-2781

#### *Neighbors Caring for Neighbors Clinic*

215 North Avenue

Mt. Clemens, MI 48043

Contact: Nadine Sheehan

#### *Pathways*

511 Union

Port Huron, MI 48060

Contact: Steve Lindsey

Phone: (810) 982-1020

Fax: (810) 982-8745

#### *Turning Point*

PO Box 1123

Mt. Clemens, MI 48046

Contact: Sue Coats

Phone: (586) 463-6990

Fax: (586) 463-1771

## Family Health Center, Inc. - Health Care for the Homeless

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**Mailing Address:**

117 West Paterson Street  
Kalamazoo, MI 49007

**Location:**

431 North Rose Street  
Kalamazoo, MI 49007

**Phone:** (269) 385-2217**Fax:** (269) 349-4392**Email:** willis.cain@fhckzoo.com**Director:** Anthony King, CEO**Director:** Anthony King, CEO**Medical Director:** Rockelle Rogers, MD**UDS Number:** 056230**Michigan**

### Project Description

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The Family Health Center Health Care for the Homeless program was established in 1987 to ensure access for persons who are homeless to primary health care and substance abuse services through integrated systems of care. The HCH program operates on the premises of the Ministry with Community Center which houses the HCH clinic, a drop-in center, an emergency overnight shelter, a soup kitchen, and a food and clothing bank.

**Services**

The Family Health Center HCH Program provides basic health, diagnostic, preventive, acute or urgent care, and pharmaceutical services. Primary care services are provided by a physician and mid-level providers. HCH also conducts intensive outreach, case management, housing, income, and transportation linkage activities, as well as referrals and funding for radiology, laboratory, and dental services. HCH assesses mental health and substance abuse issues and provides treatment and/or referral when necessary.

**Linkages**

HCH has referral arrangements with Borgess Medical Center, Bronson Methodist Hospital, a number of specialty care providers in the area, and Central Assessment Screening Services for substance abuse counseling. Other linkages include surrounding shelters and the Health Disparities Collaborative sponsored by the Bureau of Primary Health Care.

**Statistics**

Estimated homeless population: 5,213 Project users: 1,500

## Hamilton Community Health Network, Inc.

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4001 North Saginaw Street, Suite 300

Flint, MI 48505

**Phone:** (810) 787-4445 Ext. 2412

**Fax:** (810) 787-4491

**Email:** cdanko@hamiltonchn.org



**Director:** Reuben J. Pettiford

**HCH Coordinator:** Christopher Danko

**Medical Director:** Sandra Shortt, MD

**UDS Number:** 053300

### Project Description

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Through a mobile health team, Hamilton Community Health Network (HCHN) provides comprehensive primary health care to persons who are homeless in Genesee County at seven clinic sites in missions, shelters, and other multi-service agencies.

#### Services

An outreach coordinator, mid-level provider, caseworker, and a medical assistant staff the HCHN homeless program. Services include family planning, prescription medication, laboratory testing, preventive dental services, transportation, OB program, TB testing, substance abuse, and mental health referrals. A Family Independence Agency eligibility worker, stationed at the main clinic, assists clients in applying for benefits and entitlements. In addition to providing medical services, the mobile health team places strong emphasis on providing health education on the non-medical factors that influence homelessness in the community. This approach is an attempt to treat the whole person both physically and mentally as part of the case management process.

#### Linkages

Partnerships and linkages include Shelter of Flint, Salvation Army, Transition House, REACH, Odyssey House, Inner City Outreach, and Carriage Town Mission.

#### Statistics

Estimated homeless population: 5,000 Project users: 414

### Subcontractor(s):

#### *Community Recovery Services*

711 North Saginaw Street, Suite 323

Flint, MI 48503

Contact: Chris Flores

Phone: (810) 238-2068

Fax: (810) 238-0055

# Ingham County Health Department

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**Administrative Office:**

5303 South Cedar  
Lansing, MI 48909

**Phone:** (517) 887-4211

**Fax:** (517) 887-4310

**Health Center:**

Sparrow Clinic  
1322 East Michigan, Suite 308  
Lansing, MI 48912

**Phone:** (517) 364-3074

**Fax:** (517) 364-3718

**Email:** mbaisel@ingham.org

**Web:** [www.ingham.org/hd/health.htm](http://www.ingham.org/hd/health.htm)

**Director:** Bruce B. Bragg

**HCH Coordinator:** Max D. Baisel

**Medical Director:** Dean Sienko, MD

**UDS Number:** 051830



Michigan

## Project Description

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The Ingham County Health Department operates the Sparrow Clinic which provides primary care to individuals who are homeless in Lansing. Services are also provided at local homeless shelters via a mobile health care bus.

**Services**

The clinic operates 40-52 hours per week and is staffed by 2.6 FTE providers. When clients come to the clinic, they are assessed for their health status, housing, financial eligibility status, social support systems, family health history, medication history, alcohol and substance abuse history, reproductive health history, risk factors for HIV and hepatitis, and nutritional status.

**Linkages**

Twenty-four hour coverage is provided through an on-call triage system. The project is also linked with service providers of substance abuse, mental health, and other community services. Homeless services in the community are coordinated through two groups, Greater Lansing Homeless Resolution Council and HUD Continuum of Care Project. This project is active in both of these groups.

**Statistics**

Estimated homeless population: 1,200   Project users: 3,800

## St. Mary's Heartside Clinic

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**Administration:**

200 Jefferson SE  
Grand Rapids, MI 49503

**Phone:** (616) 235-2612

**Fax:** (616) 235-0913

**Email:** [durellk@trinity-health.org](mailto:durellk@trinity-health.org)

**Web:** [www.smmmc.org/clinicalservices/healthcenters/heartside.shtml](http://www.smmmc.org/clinicalservices/healthcenters/heartside.shtml)


**Heartside Clinic:**

61 Commerce SW  
Grand Rapids, MI 49503

**Director:** Lori Whilden, MD

**HCH Coordinator:** Kristin Hunt, RN

**Medical Director:** Ernest Quirzo, MD

**UDS Number:** 051840

## Project Description

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St. Mary's Heartside Clinic provides services to individuals who are homeless in downtown Grand Rapids' Heartside Neighborhood which is the poorest section of the city.

**Services**

Heartside Clinic is a walk-in clinic, providing primary health care and support services to persons who are homeless. Health care services are provided by a part-time physician, a team of nurses, and a cadre of volunteers. Support services, such as counseling, benefits determination, and substance abuse and mental health assessment and referral, are also provided.

**Linkages**

Emergency care, laboratory, specialty clinic services, and prescription medicine are provided at a nearby hospital campus. The HCH program has established liaisons with Kent County Community Mental Health, Kent County Health Department, Family Independence Agency, local missions and shelters, Salvation Army, an array of substance abuse facilities, Catholic Social Services, and Dwelling Place of Grand Rapids, which is the major provider of SROs offering temporary housing.

**Statistics**

Estimated homeless population: 5,000 Project users: 1,050

**Subcontractor(s):**
***Cherry Street Health Services***

550 Cherry Street SE  
Grand Rapids, MI 49503  
Contact: Chris Shey  
Phone: (616) 235-7272  
Fax: (616) 235-0739

***Grand Rapids Community College Dental Plan***

143 Bostwick NE  
Grand Rapids, MI 49503  
Contact: Jim Holyfield  
Phone: (616) 234-4237